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Michael founded Practical Resolutions Inc. in 2011, to help parties resolve business, technology, intellectual property and commercial disputes in an efficient, cost-effective way, through facilitated negotiation, mediation and arbitration. Since 2005, he has successfully mediated resolutions in shareholder and joint venture matters, computer software development and implementation projects, copyright, trademark, patent and trade secret disputes. He has acted as sole arbitrator in cases involving ownership of intellectual property, software licensing, system implementation, and other commercial and contract issues. He has acted as mediator/arbitrator in several matters. Michael has more than 25 years' experience as a commercial lawyer, specializing in technology and intellectual property. He has negotiated agreements and assisted clients in resolving a wide variety of commercial disputes. Michael is a former director of the ADR Institute of Ontario and the ADR Institute of Canada. He is a past president of the Intellectual Property Institute of Canada, a past director of the Canadian IT Law Association and a past chair of the Toronto Computer Lawyers Group. Michael has written and spoken on many current issues in technology and intellectual property law, and has lectured at Osgoode Hall Law School and McGill University. He taught "Powerful Negotiation Skills" at University of Toronto School of Continuing Studies for several years.